

CPRE Requirements Elicitation Practitioner

Structured elicitation and conflict resolution for working requirements engineers.

3 DAYS

IREB

EXAM INCLUDED

NEW



THE COURSE

What you will learn.

Requirements Elicitation Practitioner is IREB's Level 2 certification for the discipline at the heart of requirements engineering: discovering what a system actually has to do. Three hands-on days on planning an elicitation effort, identifying and classifying requirement sources, choosing the right techniques (interviews, observation, design and brainstorming techniques, thinking tools) and resolving the conflicts that surface when stakeholders disagree.

It's built for business analysts, requirements engineers, product owners and consultants who run discovery and want to get past rehearsed answers to the requirements nobody states.

You leave able to plan and run an elicitation engagement end to end and validate the result against real stakeholder needs: the skills that make requirements complete instead of merely written down. The prerequisite is the CPRE Foundation certificate (or a BCS Practitioner certificate in RE); the official IREB multiple-choice exam is included and the course is HRD Corp claimable.

Who should attend

- Business analysts and requirements engineers ready to go past Foundation
- Product owners who keep discovering requirements after the sprint has started
- Consultants who run discovery and scoping engagements
- CPRE-FL holders working toward the IREB Practitioner level

QUICK FACTS

DURATION	3 days
HOURS	24 hours
LANGUAGE	English
CERTIFYING BODY	MSTB · IREB scheme
PREREQUISITE	CPRE Foundation certificate (or BCS Practitioner certificate in RE)

MSTB · Malaysian Software Testing Board IREB · International Requirements Engineering Board

PER PARTICIPANT

Physical **RM 5,800**

Online **RM 5,600**

✓ Official exam included

HRD Corp claimable for Malaysian employers

Learning Outcomes

- ✓ Plan an elicitation engagement end-to-end (sources, techniques, sequence) instead of defaulting to one workshop
- ✓ Match elicitation techniques to the situation: interviews, observation, design and brainstorming techniques, thinking tools
- ✓ Validate elicited requirements against actual stakeholder needs
- ✓ Identify and classify requirement sources: the stakeholders, documents and systems projects routinely miss
- ✓ Surface requirements conflicts early and resolve them before they reach the backlog

Course Outline

01 A Framework for structuring and managing requirements elicitation and conflict resolution

- The scope of elicitation and conflict resolution in requirements engineering
- Factors relevant to the approach to planning elicitation and conflict resolution
- Planning and executing requirements elicitation and conflict resolution
- Process patterns

02 Requirements Sources

- Fundamentals of requirements sources
- Identifying, classifying and managing stakeholders
- Identifying, classifying and managing documents
- Identifying, classifying and managing systems

03 Elicitation Techniques

- Gathering techniques
- Design and idea-generating techniques
- Thinking tools
- Structuring elicitation techniques by their attributes

04 Conflict Resolution

- Conflict identification
- Conflict analysis
- Conflict resolution
- Documentation of conflict resolution

05 Skills of the Requirements Engineer

- The skills required in the area of elicitation
- Communication theory and communication models
- Self-reflection on personal skills in requirements elicitation
- Opportunities for personal development
- Learning from previous experience

Related Programmes

3 DAYS · IREB · HRD CORP

CPRE Foundation Level

The IREB CPRE Foundation certification. Elicit, document and validate requirements that survive contact with real projects.

qlsb.my/courses/cpre-foundation

2 DAYS · IREB · HRD CORP

RE@Agile Practitioner

The IREB RE@Agile Advanced certification. Scale, governance, requirements architecture in agile contexts.

qlsb.my/courses/reagile-practitioner

Register for Elicitation Practitioner at **qlsb.my**

Upcoming sessions, full details and registration are online.

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G-03A-5, Setiawalk, Persiaran Wawasan, Pusat Bandar Puchong, 47160 Puchong, Selangor · Mon–Fri, 8:30am–5:30pm MYT



SCAN FOR THIS COURSE